

About me

- Country Manager Poland/CEE at Tradedoubler Poland
- Leader in well-working and accountability culture
- "Shortening" the distance between reason and heart
- Sense-maker
- Certified coach, mentor and business trainer
- Wreck and cave diver
- Dad and husband ♥



About Tradedoubler

- Swedish company, operating throughout the EU, LATAM and APAC
- Almost 20 years of activity in Poland and CEE
- Revenues > USD 40 million
- Digital marketing and technologies
- Pioneer and leader in digital performance marketing
- A team of high-calibre experts (100% employment contract)



Program foundations

Management by individualization

Individual training budgets

Program for mothers returning to work

Coaching and accountability culture

Mentoring program and reverse mentoring

Company core values

Interpersonal trainings

Resilience

High ethical standards

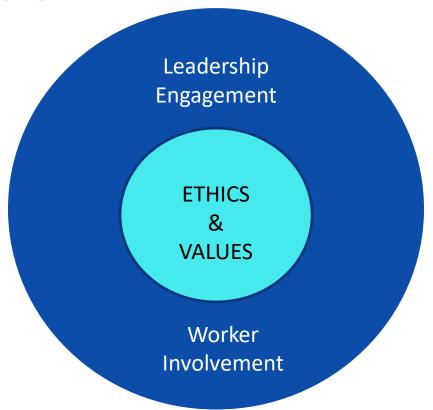
Well-work program

Empathy in business

Anti-discrimination policy



Program foundations







What is the most important benefit related to a healthy workplace?...



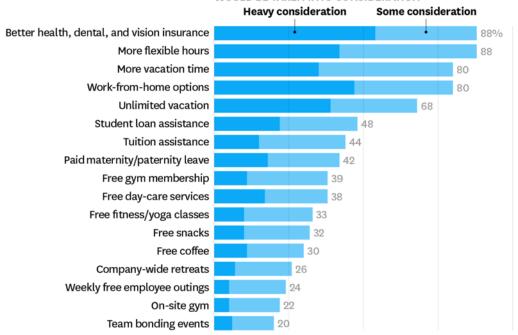
It is... TIME



Which Benefits Are Most Valued by Job Seekers?

When choosing between a high-paying job and a lower-paying one with better benefits, respondents said health insurance and flexible hours might tip them toward the latter.







Shorter working hours - a biological necessity

- Working more than 8h a day is associated with poorer overall health and a 40% higher risk of heart disease or stress-related illnesses
- Long working hours cause fatigue, stress, headaches and cardiovascular disorders
- Some studies indicate that working more than 8h a day is as harmful to health as smoking



As a result, a culture of well-being and accountability is becoming a benefit





Objectives

- (A) Accountability culture
- B Culture of well-work and well-being
- C Sense of purpose
- D Employer branding





Less Is More Policy

- 6-hour working day
- Fully flexible working hours
- Unregulated, hybrid working model
- Teams decide on the form of hybrid work



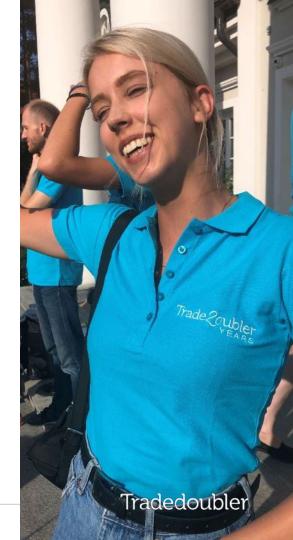
Less Is More Policy

- Increased paid annual leave depending on length of service
- Sabbatical leave up to 60 days, paid at 60% of salary
- Ban on internal meetings 9-10 and after 15
- Duration of internal meetings max. up to 30 min



Less Is More Policy

- Retention of all benefits
- Non-reduction of remuneration
- Making the bonus system more attractive
- Non-expansion of employment resulting from reduced working hours





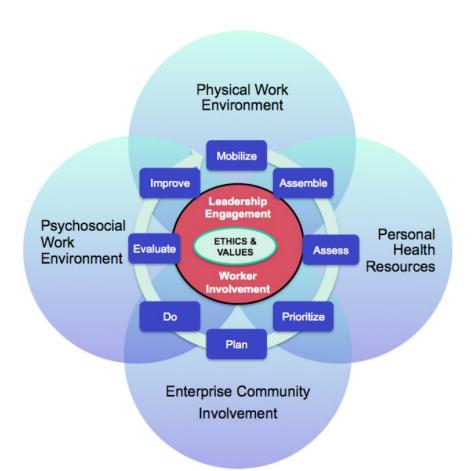
KPIs in an "evidence-based" model

KPI	Benchmark	Period	Source
EBITDA	Quarterly budget	Quarter	Financial report
Gross margin	Quarterly budget	Quarter	Financial report
Sales	Quarterly budget	Quarter	Financial report
Engagement survey	Total potential: >4.3	Annually	IC Potential / Eletive
Engagement survey	Engagement Index: > 4.17	Quarterly	Gallup Q12
NPS (customers and partners)	NPS score: >26	Annually	Satisfaction survey
eNPS (Employees)	eNPS score: >50	Annually	Satisfaction survey
Staff retention	Retention index: >90%	Semi- annually	Personio
Number of sick days	Days/month <10	Semi- annually	Personio





Process







Communication and process

- Audit of team, organisation, culture, processes and engagement survey results
- Development of transformation objectives
- Presenting a direction for change to the whole team without concrete solutions
- Conducting several workshops involving all staff - project leader as facilitator



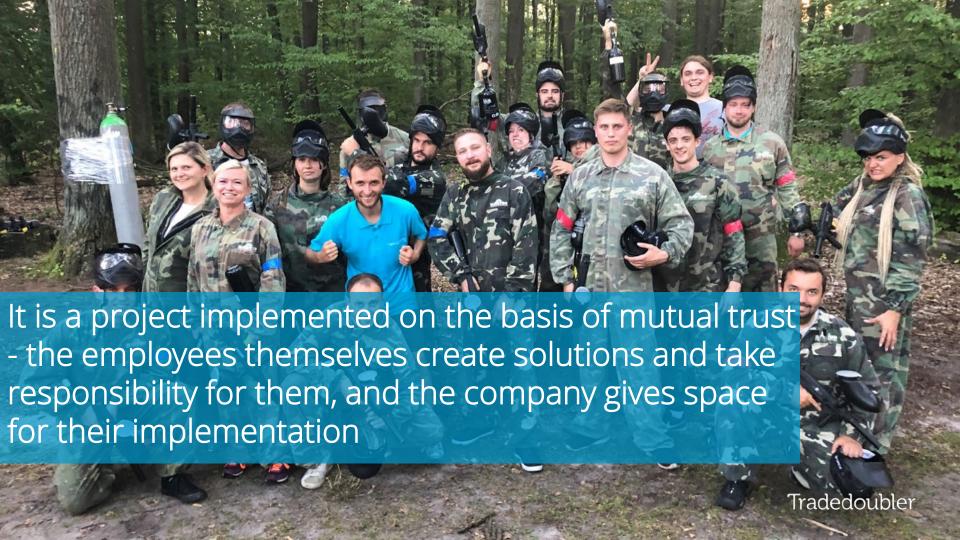
Communication and process

- Research phase I 2 months (7h working day)
- Research phase II 4 months (6h working day)
- Start of the project
- Regular recalibration and workshops
- Analysis of key indicators
- A continuous process of generating new ideas

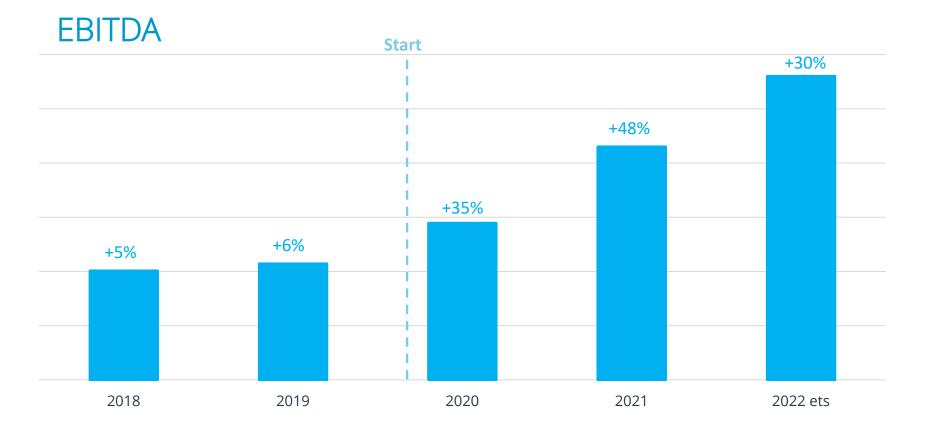


I don't know...



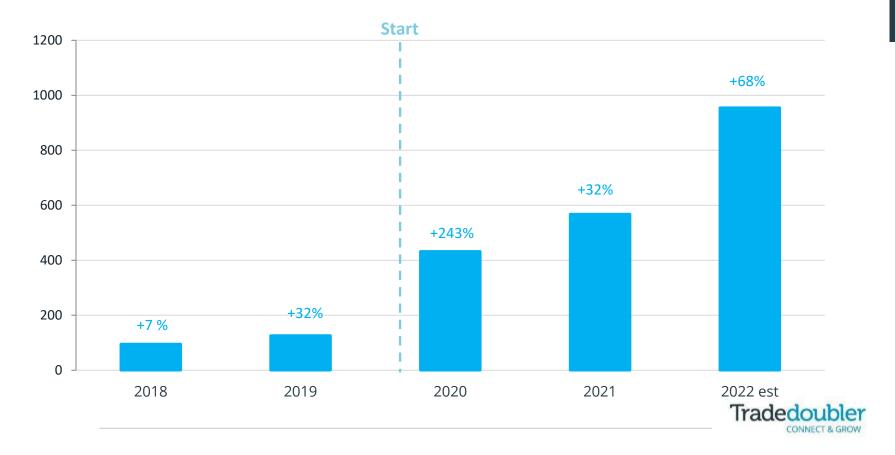




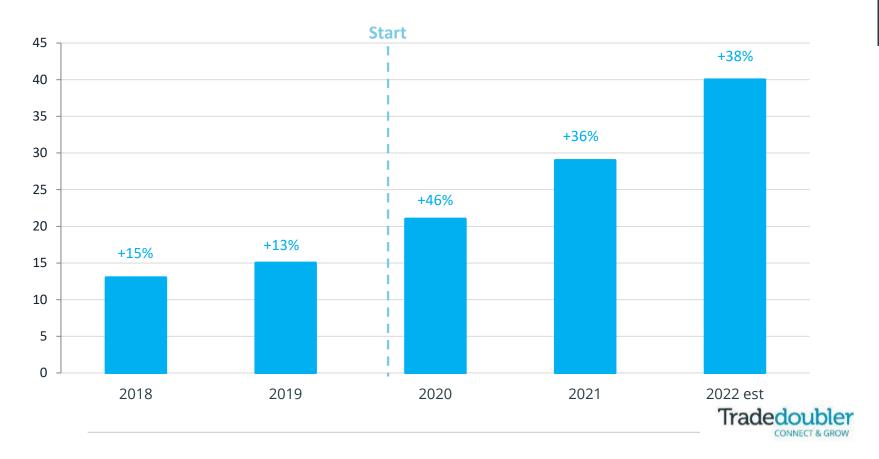




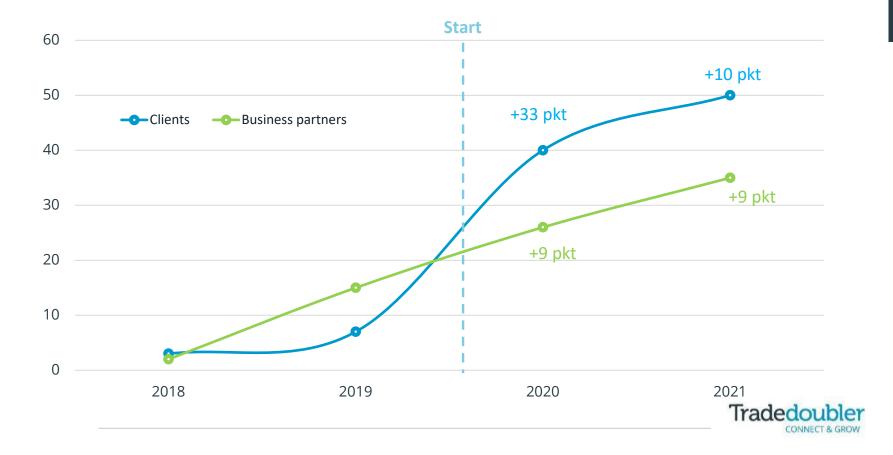
Order Value (mln USD)



Revenue (mln USD)



NPS



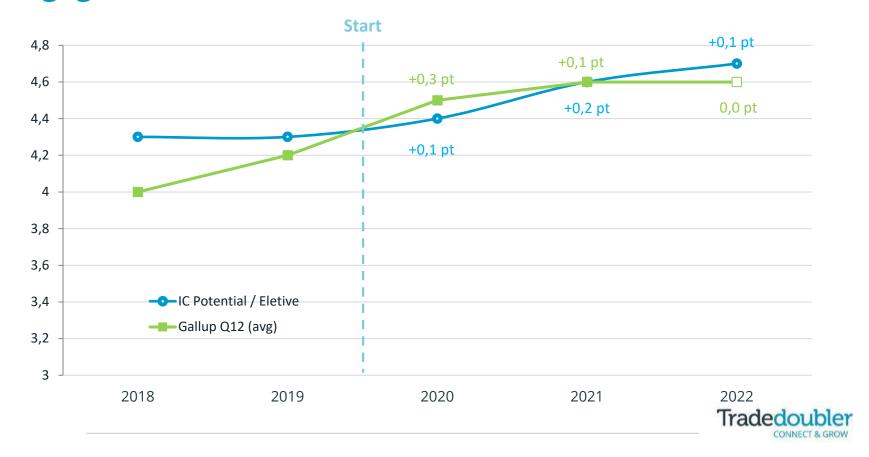
eNPS

Tradedoubler Poland





Engagement index



Staff retention



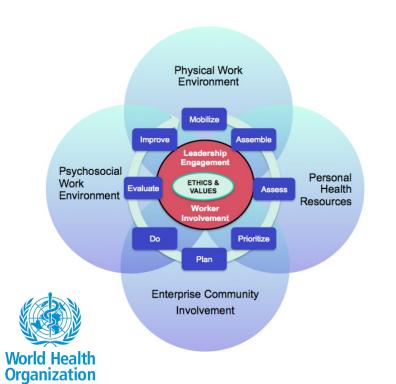


Number of sick days





Great results



Tradedoubler Engagement Survey

Questions at area level	How importa nt	How well	
Psychosocial work environment	4.8	4.6	-0.23
2. Work and development	4.7	4.4	-0.23
3. Organization and information	4.6	4.5	-0.13
4. Physical work environment	4.6	4.5	-0.09
5. Company culture	4.7	4.6	-0.05
6. Leadership	4.6	4.6	-0.05



Top employer

































Thank you 🦁

- Pulawska 2c, Warsaw, Poland
- +48 600 813 535
- Lukasz.Szymula@tradedoubler.com
- www.tradedoubler.com

